

Privacy Notice – use of reCAPTCHA

This privacy notice applies to the use of Google’s reCAPTCHA software for individuals using the Australian Electoral Commission (AEC) website and registering for employment with the AEC via myAEC.

When using these AEC services, the system will automatically collect information through reCAPTCHA. By using the AEC website and myAEC, you consent to Google processing data about you in the manner and for the purposes set out in [Google's Privacy Policy](#).

What is reCAPTCHA

For additional security, when using the AEC website, or when registering in myAEC, you’ll need to complete a quick check using reCAPTCHA, which is an internationally recognised tool to check you are a real person, and not a robot or spam software. By spam, we mean electronically undesirable information we receive involuntarily. This includes for example, fake profiles registering for employment on myAEC or fake forms being submitted through the Online Enrolment Service.

reCAPTCHA is a service from Google that helps protect the AEC website and myAEC from spam and abuse. By using reCAPTCHA, we can block automated software while helping us to welcome users to enter our website and myAEC. If reCAPTCHA is unable to collect the information it requires to verify that you are a real user, you will be unable to use the AEC website or myAEC.

Classic CAPTCHAs require you to solve text or picture puzzles to check. The Google reCAPTCHA does not require you to do this. Instead, reCAPTCHA uses a JavaScript API to return a score between 0 and 1 for every webpage accessed or request to a myAEC account, without interrupting the user. It compares this information with what it knows about bot activity, and uses an algorithm to decide whether you are a real person or not.

Collection of data

The AEC does not collect any personal information from individuals using Google reCAPTCHA. However, as this service is provided by Google, Google may collect analytics data, which may include personal information. The types of personal information that the Google reCAPTCHA collects might include:

- IP address
- User Google account information
- Mouse and keyboard behaviour
- Browser history and operating system information
- Cookies
- Referrer URL
- Date and language settings
- JavaScript objects
- Screen resolution

For information about the analytics data collected by reCAPTCHA by Google and measures that Google takes to protect data, see [Cloud Data Processing Addendum](#) and [reCAPTCHA Service Specific Terms](#).

Use and disclosure

Since reCAPTCHA sends analytics data directly to Google, the AEC does not control where the information is stored, for what purposes it is used for or how long the data is stored. The use and disclosure of analytics data collected by Google is governed by the [Google Privacy Policy](#), and their [Terms of Service](#).



Contact us

For further assistance, or if you wish to contact the AEC about this privacy notice, please contact the AEC's Privacy Officer.

You can make an enquiry in writing, over the phone or through our [online privacy enquiry form](#).

You can make a privacy complaint to us in writing, over the phone, or through our online forms. Also note that our [Privacy Policy](#) contains information about how you can complain about a breach of the Australian Privacy Principles, and how the AEC will deal with such a complaint.

In writing: The Privacy Officer
Australian Electoral Commission
Locked Bag 4007
Canberra ACT 2601
Australia

Over the phone: 13 23 26

Online forms: You can make a privacy enquiry through our [online privacy enquiry form](#).

When submitting an online enquiry please select "Privacy" from the drop-down menu

[Assisted contact](#) options are also available.

More detailed information about the way the AEC handles your personal information is set out in our [Privacy Policy](#).

You can also obtain further information from the [Office of the Australian Information Commissioner](#) website, or by telephone on 1300 363 992.